

GUIDE TO CARE AND WARRANTY

In order to maintain the brightness of your floor and the fresh feeling of your investment for as long as possible, we recommend that you:

Do

- Clean up spills as soon as possible.
- Clean your floor from time to time with a damp mop & ceramic floor cleaner.

Don't

- Use detergents, abrasive cleaners or "mop and shine" products - they can leave an opaque film on your floor.
- Use paste wax or solvent based polishes.
- Use rolling wheels, as they can damage the floor.
- Use the blender bar or the rotating brush of the vacuum cleaner to clean, as it can visibly damage the floor surface.
- Use highly abrasive cleaning tools.

Proactive protection for your floor

- When moving appliances or heavy furniture, place a panel of plywood on the floor and "walk" items through it. This protects your floor from scratches and tears.
- Use felt protectors on furniture legs to reduce dent in the floor. As a general rule, the heavier the item, the more extensive the floor protector will be.
- Be careful with rolling wheels. They can damage the floor. Therefore, we do not recommend them. If you decide to use them, the double wheel type is the best option.
- Place a mat on the outside entrances to reduce the amount of dirt entering your home.
- The use of rubber mats or latex backing is not recommended because the chemical (antioxidant) used to keep the backing from breaking can permanently stain your floor. We suggest mats with vinyl backing or woven carpets that do not fade. Most of these products are identified as "faded" by the manufacturer.

Immediately after installation

- Maintain a minimum ambient temperature between 18 and 30 degrees Celsius for 48 hours after installation is complete.
- We recommend you do not scrub or wash your floor for five days.

15 YEAR LIMITED WARRANTY – RESIDENTIAL

The 15-year limited warranty for indoor residential use of Vetta Aqua Series Plank® floors means that the product:

- Will not wear out *
- Does not get stained by common household stains
- Will not contain manufacturing defects
- Does not tear or break for normal household use
- Will not be marked permanently for normal household use †
- The edges of the floors will not arch

5 YEAR LIMITED WARRANTY – COMMERCIAL

What is covered and for how long?

- For commercial installations in the interior area, the product is guaranteed to be free of manufacturing defects and will not wear down to the printing image for 5 years from the date of purchase, if installed in accordance with the installation instructions Vetta Aqua Series Plank® installation instructions (found in each product box, on our website, offices or authorized distributors). If any defect covered by this warranty is discovered, it is necessary to report it to Vetta Flooring® in writing within 5 years of purchase, Vetta Flooring® will supply new material of the same or similar grade sufficient to repair or replace the defective material.

What will Vetta Flooring® do if any of the above occurs?

If any of the above should occur within the warranty periods specified above for each floor product, Vetta Flooring® will provide comparable floors of similar color, design and quality, either to repair the defective area or the replacement of the floor, to our option Vetta Flooring® is not obligated to pay labor costs for repairs or replacement of the product.

Note: It is important to take into account the conditions of the floor before installing the floor, as they may not be acceptable for installation. The installation of the floor in floors that do not comply with the appropriate conditions can cause the floor fissure, discoloration due to mold, fungi, or alkali (rust).

What is not covered by this warranty?

- Damage caused by fire, flood or intentional abuse.
- Damage caused by the blender bar of the vacuum cleaner, rotating wheels, and cutting sharp objects.
 - When using the vacuum cleaner, it is recommended to use the wand that is attached to the vacuum cleaner.
 - Because rolling wheels can damage the floor, we do not recommend them.
- Loss of brightness / scratching.
 - Shine wear occurs over time, depending on the amount of traffic, care and maintenance the floor receives.
- Minor variations in color, shade or texture between samples or the color of the printed photograph and the actual material.
- Floors that do not qualify "regular."
- Floors installed where it is not occupied by the owner or the tenant. (Except for products that are designated as light commercial.)
- Construction or damage related to the installation.
- Floors discolored by moisture from the subfloor or after being repaired or replaced by Vetta Flooring® once.
- Floors damaged by excessive moisture from sources such as floods.
- Installation defects or installations that do not use the recommended Vetta Flooring® products.
- Damage caused by abuse, such as moving appliances without adequate protection.
 - When moving appliances or heavy furniture, place a panel of plywood on the floor and "walk" items through it. This protects your floor from scratches and tears.

What is excluded from this warranty?

Vetta Flooring® excludes and will not pay incidental or consequential damages under this warranty. By this we mean any loss, expense or damage that is not on the floor itself that may result from a floor defect. There is no implied warranty that extends beyond the written terms of this warranty.

Note: This warranty gives you specific legal rights, and may vary from one jurisdiction to another.

† The use of floor protectors is recommended. As a general rule, the heavier the item, the wider the floor protectors should be.

* Wear is defined as the loss of the floor design due to the normal use of the home.